SOLUTION REQUIREMENT

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| **TEAM ID** | NM2025TMID02997 |
| **PROJECT NAME** | Educational Organisation Using ServiceNow |

# Functional Requirements:

Following are the Functional Requirements of the proposed solutions.

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| **FR** | **Functional Requirement (Epic)** | **Sub Requirement (Story / Sub-Task)** |
| Fr-1 | Setting up ServiceNow  instance | “Setting up a ServiceNow instance |
| Fr-2 | Creating a update. Set | Creating a update set |
| Fr-3 | Creating a table | Creating Salesforce table  Creating admission tables Creating student progress table |
| fr-4 | Form layout | Configuring table form for student progress  table |
| fr-5 | Form design | Creating Form design for Salesforce table Creating Form design for admission table Creating Form design for students progress  table |
| fr-6 | Number maintenance | Creating Number maintenance for admin  Number |
| Fr-7 | Process flow | Creating processes flow for admission table |
| Fr-8 | Client script | Creating “automate populate"client scripts for admission table  Creating “income update “ client scripts for admission table  Creating “disable fields client scripts for student progress table  Creating “total update “ client scripts for  student progress table |

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|  |  | Creating “result “client scripts for student progress table  Creating “percentage “ client scripts for  student progress table |

# Non-functional Requirements:

Following are the non-functional requirements of the proposed solution.

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| **FR NO.** | **Non-functional** | **Description** |
| NFR-1 | **Usability** | Easy access for students,  faculty, and staff. |
| NFR-2 | **Security** | Protect sensitive data and  comply with regulations. |
| NFR-3 | **Reliability** | High uptime and minimal  disruptions. |
| NFR-4 | **Performance** | Fast response times and  efficient service. |
| NFR-5 | **Availability** | 24/7 access to services. |
| NFR-6 | **Scalability** | Accommodate growth and  expanding needs. |